



Orientation Course

Canadian Health Care System, Culture and Context

for Internationally Educated Healthcare Professionals

This course is designed for internationally educated healthcare professionals who are seeking licensure in Canada; a 30-hour course is offered both online and in classroom settings to meet the many varying needs of learners.

Participation will provide learners with a better understanding of how the Canadian health care system is organized, how health care is delivered, Canadian patients' expectations of their healthcare providers and current issues in health care, as well as offer the opportunity to meet other healthcare professionals.

Working with an experienced facilitator, learners will explore the following key areas:

- Patient-centred care
- Collaboration among healthcare providers
- Role of the federal and provincial governments in the Canadian health care system
- Patient safety issues and your role in this important area
- Resolving ethical dilemmas
- Conflict resolution and communicating effectively in the healthcare workplace
- Canadian expectations surrounding professionalism and lifelong learning
- Cultural diversity and its impact on health care in Canada

Pre-arrival Online Course

**** Now accepting applications for August 24, 2009 – October 30, 2009 online session! ****

- **Who:** Internationally educated healthcare professionals who have applied for immigration to Canada and **will be arriving within 3-6 months after the course ends** and wish to learn about the Canadian practice setting in advance.
- **What:** Online 10-week course.
Next session: Registration is open as of June 1, 2009 and will continue until the course is full.
- **Cost of Course:** No charge to qualified applicants.
Tuition fees for this course are subsidized through a financial contribution from Health Canada.
- **How to Register:** Please visit our website at www.iehpcanada.utoronto.ca and **select the pre-arrival option** for registration instructions and the application form.

Post-arrival Classroom and Online Courses

- **Who:** Internationally educated healthcare professionals who have **already arrived in Canada** and are in the process of licensure and would appreciate a better understanding of the Canadian healthcare system.
- **What:** Online 10-week course OR 30-hour in-classroom sessions in downtown Toronto.
Next session: Fall 2009; specific dates and locations for classroom session to be announced.
- **Anticipated Cost of Course:** \$275.
- **How to Register:** Please visit our website at www.iehpcanada.utoronto.ca for more information and session dates, as well as registration information.

This course is offered through the Office of Continuous Professional Development, Leslie Dan Faculty of Pharmacy, University of Toronto

For more information and to apply, please visit our website:

www.iehpcanada.utoronto.ca

E-mail: iehp.canada@utoronto.ca

Telephone: 416-946-0660 or 1- 866-969-9499
(Toll-free within North America)