

PESA Frequently Asked Questions– Access and General Use

March 16, 2009

Getting “into” the PESA:

Q: Who can use the PESA?

A: The PESA can be used by

- internationally educated midwives who are participating in a Canadian midwifery bridging program,
- senior (fourth year) students of Canadian midwifery baccalaureate programs, and
- individuals who are eligible to take the CMRE.

Q: How do I access the PESA?

A: Create a user account, click on the link in the email that is sent, click on the link to PESA in the language of your choice, and then enter your enrolment key. See the PESA home page and User Guide for Accessing the PESA for more information.

Q: How do I set up a PESA user account?

A: Follow the instructions under “Is this your first time here?” on the right side of the PESA login page. See the User Guide for Accessing the PESA for more information.

Q: Why is access to the PESA restricted?

A: The PESA has been developed for the use of people who are nearly ready to sit the Canadian Midwifery Registration Exam (CMRE). Besides helping them practice with the question style of the CMRE exam, the purpose of the PESA is to allow these users to self-assess whether they are prepared to take the CMRE. There is only one set of practice questions, therefore people should not use the PESA before they reach a certain stage in their preparations.

Q: I made up a username and password, now what do I do?

A: Look for the automated email from the PESA system, and follow the instructions in it. The web-link will direct you to where you need to be.

Q: Why do I need to give an email address?

A: You need to be able to receive emails from the PESA system in order to set up a user account, re-set your password if you forget it, and receive potential updates regarding use of the PESA.

Q: I don't have an email address so how can I create a user account?

A: You can get an email account through a free online webmail service provider. Some of the more popular free email service providers are [Google Gmail](#), [MSN hotmail](#) or [Yahoo mail](#).

Q: How do I create a user account without using my personal email address?

A: You can set up a web-based email account through one of the free providers, such as [Google Gmail](#), [MSN hotmail](#) or [Yahoo mail](#). Be sure to check the email account periodically for system messages.

Q: I didn't receive the automated email to complete my user account set-up, what should I do?

A: Check your junk or spam folder to see if the email is there, since some Spam filters or email servers will not allow automatic email(s) into your Inbox.

If you do not find it, wait a half hour to see if the email delivery was delayed.

If it does not arrive, try creating a User Account using an alternate email address.

If you still do not receive the email, use an online webmail service, such as [Google Gmail](#), [MSN hotmail](#) or [Yahoo mail](#).

Note: If you are unsure about the account set-up process, read the User Guide for Accessing the PESA.

Q: What is an enrolment key?

A: An enrolment key is a string of text that you must provide once, in order to use the PESA.

Q: How do I get an enrolment key?

A: If you are entitled to use the PESA (see Q: Who can use the PESA? above), you should receive your enrolment key from your Canadian midwifery bridging/educational program, or from the provincial or territorial regulatory organization through which you will take the CMRE. If you think you should have received an enrolment key but did not, you should enquire with your bridging/educational program or regulatory organization.

Q: I already entered my enrolment key, why is it asking me to enter it again?

A: You must enter your enrolment key the first time you enter each of the English PESA and the French PESA.

Q: How do I know who to ask for permission to use the PESA?

A: If you are currently eligible to take the CMRE, contact the midwifery regulatory organization through which you made the arrangements. If you are a fourth year student in a Canadian midwifery baccalaureate program, or you are an internationally educated midwife participating in a Canadian midwifery bridging program, contact your program director or senior administrator.

Q: Do I have to be registered for the CMRE to be allowed to use the PESA?

A: No, you may also use the PESA if you are eligible to take the CMRE, a senior student in a Canadian midwifery education program, or you are an internationally educated midwife participating in a Canadian midwifery bridging program.

Q: What do I do if I forget my password or username?

A: On the login page, under “Forgotten your username or password?” click on the button on the lower left side that says “Yes, help me log in”. You will receive an email with instructions and a web-link to click on.

Using the PESA:

Q: How do I move between the various pages/screens of the PESA?

A: Please see the User Guide for Navigating in the PESA.

Q: How do I get to the actual practice test?

A:

1. From the “Préparation à l'ECRSF / CMRE Preparation” page, click on the PESA in the language of your choice (click on the name in blue text);
2. Read the information provided in Topics 1 through 3;
3. Click on Version A practice test which is in blue text within Topic 2. (It is recommended that you start with Version A but you can also click on Versions B or C in Topic 3).

Q: How do I move around within the test?

A: Please see the User Guide for Navigating in the PESA.

Q: Why does it refer to a “course” and a “student”?

A: The Moodle platform is designed for the delivery of online courses, and therefore the basic programming uses language that reflects this purpose. The PESA Technical Team has done it's best to change the wording throughout the PESA, but you may come across some automated content (e.g. an error message) that still has language such as “teacher” (PESA administrator), “course” (Options, i.e. PESA in English, or PESA en français), or “student” (user of the PESA).